Domestic water consumption pattern by urban households

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ABSTRACT

Water has been recognized as one of the most significant natural resources and crucial for health and wealth. The increased demand for water has imposed pressure on the water supply system, which has led to environmental problems such as over-exploitation of water resources and breaks in the balance of the ecosystem. Determining the behavior of domestic water consumers can facilitate a more proactive approach to water demand management, and serves as the foundation for the development of any intervention strategies that seek to bring about sustained and substantial reductions in domestic water consumption. This study tried to investigate household water consumption patterns and management practices along with comparing the effectiveness of different water management measures on reducing the water deficit of the district. The primary data was collected through a questionnaire survey from 75 households belonging to the urban area in Batticaloa District in Manmuni Pattu, Sri Lanka. The data were analyzed both quantitatively and qualitatively. The findings show that people with higher incomes in urban areas are using more water than people with lower incomes. The water usage depends on the living standards, family size, age, and education level of household members and the number of taps present in the household. It is believed that the results of the study would be beneficial for domestic water consumption in urban Batticaloa.

KEYWORDS: Batticaloa; Efficiency; Household; Water consumption; Water deficit

INTRODUCTION

Water has been played a crucial role in the location, function, and growth of communities. Water is essential to life and it serves as the base for the social and economic development of any country in the world (Omvir and Sushila, 2013). The United Nations has projected world population would increase by an additional two billion (2 x 10⁹) people by the year 2030 (Postel, 2000). The World Health Organization (WHO) defined domestic water as the water used for all domestic purposes including drinking, bathing, and food preparation. Domestic water consumption is a significant component of the total water use and it varies according to the living standards of the consumers in urban and rural areas (Mohammed and Sanaullah, 2017). Water is used for various indoor purposes among which are bathing, washing clothes, drinking, flushing the toilets, washing plates, washing fruits and vegetables, brushing teeth, cooking, performing ablution, and shaving (Olasumbo, 2006).

Providing adequate and improved drinking water is an increasingly significant albeit a daunting challenge for authorities, development agencies, and water sector organizations, more especially in countries with rapidly growing populations. Improved drinking water refers to water sourced from a tap located within premises or yard/plot, a public standpipe, a tube well, a protected dug well or spring, and rainfall (UNICEF/WHO, 2015).

Population growth, expansion of business activity, urban development, water pollution, climate change, and drought have contributed to increased water scarcity in many parts of the world. It is estimated that a fifth of the world’s population live in areas of physical water scarcity, where there is not enough water to meet all demands. One-third of the world’s population does not have access to clean drinking water. Further one-fourth of the world’s people live in areas of economic water scarcity, where poor management makes it impossible for authorities to satisfy the demand for water (Molden, 2007). The household water consumption is determined by quite a few factors, such as...
as climate, seasonality, socioeconomic characteristics, and socio-demographics. In this study, only the socio-demographic factors are taken into account. The majority of research projects have focused on highlighting the current water shortage and the increased use by the residential sector. However, a lack of studies on household water consumption is observed when meeting household water demand is one of the main goals of various policy interventions and programme guidelines on drought mitigation or domestic water management strategies. The present study aims at analyzing the impacts of household socio-economic conditions on various aspects of domestic water consumption in urban Batticaloa in Manmunai Pattu, Sri Lanka.

METHODOLOGY

A survey was conducted on household water consumption in urban Batticaloa area. This survey includes the development and distribution of a questionnaire to the households of urban Batticaloa. A Simple random sampling technique was followed to select households such that each household has an equal probability of being included in the study. Besides, more than half of the respondent households do not engage in water conservation at their households at present due to continuous access to water through their water source.

Flow rate experiment

The results of the semi-structured interview showed that the sales assistants in water appliances shops were not sure about the flow rate of taps and showerheads. They identified some water-efficient products but were not sure how much water could be saved. Product instruction only showed the size and features of the product, not including the flow rate. The varying flow rates of different appliances could affect water consumption in different households. So, the flow rate is an important indicator to understand the amount of water use at home. From the literature review, it was found that the flow rate (tap and showerhead) could be measured through a simple experiment. The test procedure was based on the Green Venture website: how to conduct a flow rate test, 2007(Green Venture, 2007). The test instruments included a stopwatch (Mobile phone), a container with measurements on the side, the maximum measurement being 1.5 litres, and a calculator. The main procedures were as follows:

1) The empty container was placed under a tap or showerhead; the tap or the showerhead was turned on to its highest flow rate. The stopwatch was started at the same time. When the water reaches 1 litre, the watch was stopped and the time was recorded.

2) The flow rate was calculated. For example, to fill one litre container takes 5.8 seconds, 5.8 sec = 0.1 min, the flow rate = 1 litre / 0.1 minute = 10 litre / minute

3) This procedure was repeated twice for each test and the average number was used.
RESULTS AND DISCUSSION

1. Demographic composition

Table 1: Demographic composition

<table>
<thead>
<tr>
<th>Age of the household head (years)</th>
<th>Number</th>
<th>Percentage</th>
<th>Education</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Below 25</td>
<td>0</td>
<td>0</td>
<td>Primary</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>25-35</td>
<td>8</td>
<td>10.7</td>
<td>Intermediate</td>
<td>15</td>
<td>20.0</td>
</tr>
<tr>
<td>36-45</td>
<td>16</td>
<td>21.3</td>
<td>Advanced</td>
<td>36</td>
<td>48.0</td>
</tr>
<tr>
<td>46-55</td>
<td>21</td>
<td>28.0</td>
<td>Higher</td>
<td>22</td>
<td>29.3</td>
</tr>
<tr>
<td>56-65</td>
<td>23</td>
<td>30.7</td>
<td>None</td>
<td>2</td>
<td>2.7</td>
</tr>
<tr>
<td>Above 66</td>
<td>7</td>
<td>9.3</td>
<td>Total</td>
<td>75</td>
<td>100.0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ownership of the House</th>
<th>Number</th>
<th>Percentage</th>
<th>Living standard of the family</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own</td>
<td>64</td>
<td>85.3</td>
<td>Poor</td>
<td>2</td>
<td>2.7</td>
</tr>
<tr>
<td>Rented</td>
<td>11</td>
<td>14.7</td>
<td>Medium</td>
<td>59</td>
<td>78.7</td>
</tr>
<tr>
<td>Total</td>
<td>75</td>
<td>100.0</td>
<td>Rich</td>
<td>14</td>
<td>18.7</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Occupation of Household head</th>
<th>Average Monthly Income of Household</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government</td>
<td>Below10,000 Rs</td>
</tr>
<tr>
<td>Private/NGO</td>
<td>10,001-15,000 Rs</td>
</tr>
<tr>
<td>Business</td>
<td>15,001-20,000 Rs</td>
</tr>
<tr>
<td>Farmer</td>
<td>20,001-25,000 Rs</td>
</tr>
<tr>
<td>Day-wage labour</td>
<td>25,001-30,000 Rs</td>
</tr>
<tr>
<td>Others</td>
<td>30,001-40,000 Rs</td>
</tr>
<tr>
<td>Total</td>
<td>40,001-50,000 Rs</td>
</tr>
<tr>
<td></td>
<td>Above 50,000 Rs</td>
</tr>
<tr>
<td></td>
<td>Total</td>
</tr>
<tr>
<td>------------------------------</td>
<td>75</td>
</tr>
<tr>
<td></td>
<td>100.0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Family size</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>2</td>
<td>2.7</td>
</tr>
<tr>
<td>3</td>
<td>26</td>
<td>34.7</td>
</tr>
<tr>
<td>4</td>
<td>27</td>
<td>36.0</td>
</tr>
<tr>
<td>5</td>
<td>11</td>
<td>14.7</td>
</tr>
<tr>
<td>6</td>
<td>6</td>
<td>8.0</td>
</tr>
<tr>
<td>7</td>
<td>3</td>
<td>4.0</td>
</tr>
<tr>
<td>Total</td>
<td>75</td>
<td>100</td>
</tr>
</tbody>
</table>

Different Statistical analyses were carried out with the assistance of IBM SPSS Software (Version 25.0) and the data were presented. Simple descriptive measures, analysis for variance, post hoc tests, and multivariate regression analysis were applied. The principal component analysis was used to assess the socio-economic status of households based on the assets they hold. Before any parametric statistical analysis, data were assessed for normality. The demographic composition of
the sample households/Social status of farmers in the survey community is shown in Table 1. The
age distribution and the education level of the heads of these households are shown in Table 1.
Around 30.7% of households’ heads are aged between 56 to 65 and 28% are aged from 46 to 55
years while those who in 36 -45 age accounted for 16% of the total respondents. With regards to the
household heads whose age between 25 -35 years and below 66 years were almost similar by having
8% and 7% respectively. However, there were no household heads observed below 25 aged groups.
The survey showed that around half of the respondents (48%) have completed their advanced level
of education while those who have received their higher education and intermediate level of
education are 22% and 15% respectively. However, only 2% of them were uneducated and there are
no individuals who attained only primary education. The result in Table 1 shows that 85.3% of
household heads have their own house while 14.7% of respondents reside in rented houses. In
terms of living standards of the respondent’s family, it was observed that a higher percent (73.70%)
of the family whose living standard is medium followed by rich families (18.7%) while the poor were
accounted for 2.7%. The number of household size is one of the basic demographic characteristics of
a household. Distribution of respondents according to household size shows that the majority (36 %)
of the families had 3 to 6 members in their houses while 14% of them had 5 members and those
who have the members of 6, 3, and 2 in 8%, 4%, and 2% respectively. According to the survey, the
occupations of family heads found to be involved in the government sector (38.7%), other kinds of
jobs (20%), private or NGOs (14.7%), and the rest of them were engaged in business (9%), farming
(5.3%) and daily labour work (5.3%).

2. Age of household members

Water usage is also affected by age of household members. The water usage behaviors can be quite
different among different ages of household members. Households with children could be expected
to use more water. Youngsters might use water less carefully, e.g. taking more showers, doing more
frequent laundering, while retired people might be much thriftier (Nauges and Thomas, 2000). Elder
people use less water than younger people. Nauges and Thomas (2000) support this and observe
that communities with more seniors have lower water consumption, and similar results have been
found by (Martínez-Espiñeira 2002, Martins and Adelino 2007, Musolesi and Nosvelli 2007). But
Schleich and Hillenbrand (2009) found the opposite, that the elder people use more water because
retired people spend more time at home and gardening. After all, children use less water for
washing and hygiene than adults, or because health reasons may force older people to use the
bathroom more frequently.

3. Living standards

Table 2: Correlation between living standards – total usage

<table>
<thead>
<tr>
<th>Living standards</th>
<th>Pearson Correlation</th>
<th>Sig. (2-tailed)</th>
<th>N</th>
<th>Total usage</th>
<th>Pearson Correlation</th>
<th>Sig. (2-tailed)</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total usage</td>
<td>.825**</td>
<td>.000</td>
<td>75</td>
<td>1</td>
<td>1</td>
<td>.000</td>
<td>75</td>
</tr>
</tbody>
</table>

**. Correlation is significant at the 0.01 level (2-tailed).

Total domestic water consumption is positively correlated with living standards as p<0.01 (Table 2).
This was supported by Syme et al. and Loh and Coghlan. This result is attributed to the use of
modern appliances and a lack of knowledge of elders. People in developing countries spend more
money on items that consume more water such as dishwashers, washing machines, flushing toilets,
and showers. People also tend to eat more meat as living standards increase, which also needs
more water in its production. A variable that has a positive effect on household water consumption is the number of people in a residence (Hanke and Maré 1982). Total water usage of the study population was 12732.5 liters and Per capita, water usage was 169.8 liters.

4. Income level

The correlation between water consumption and income level of the survey community is shown in Table 3.

Table 3: Correlation between water consumption and income level

<table>
<thead>
<tr>
<th>Income</th>
<th>Total usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pearson Correlation</td>
<td>1</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td>.000</td>
</tr>
<tr>
<td>N</td>
<td>75</td>
</tr>
</tbody>
</table>

**. Correlation is significant at the 0.01 level (2-tailed).

It is shown that the total domestic water consumption is positively correlated with income level (p<0.01). High water consumption may due to the high living standard of the survey community (Table 3), as a high level of income is associated with high living standards. This may mean a higher number of water-consuming appliances and a higher probability of high-water usage for watering large garden areas. This was supported by Guhathakurta and Gober, (2007) who indicate that income rises result in a corresponding increase in water consumption. Dalhuisen, 2003, stated that though the water consumption is increased with income, it is not a proportional increase. Usage of western-style bathtubs, dishwashers, and washing machines in high-income households also attribute to high-water consumption. The literature by Kenney, 2008 has also reported higher water consumption per capita for higher-income homes.

5. Education level

The correlation between water consumption and education level of the survey community is shown in Table 4.

Table 4: Correlation between water consumption and education level

<table>
<thead>
<tr>
<th>Education</th>
<th>Total usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pearson Correlation</td>
<td>1</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td>.000</td>
</tr>
<tr>
<td>N</td>
<td>75</td>
</tr>
</tbody>
</table>

**. Correlation is significant at the 0.01 level (2-tailed).

The education level also influences the water consumption in a household. It is shown that the total domestic water consumption is negatively correlated with education level as p<0.01 (Table 4). Educated people are more conscious about the increasing water scarcity and they literate their younger generation to use the water resources efficiently. It has been shown in (Millock and Nauges, 2010) that the education level is positively correlated with lower water consumption and higher
water conservation behaviors which would cut down the household total water consumption. Educational campaigns teach easy ways to conserve water and increase feelings of self-efficacy. Targeted educational campaigns about environmental conservation behaviors aimed at elementary students in the US are effective in increasing those behaviors within their households (Woollam et al., 2006). Keshavarzi et al., 2006 reported that the low level of education of elders regarding environmental matters leads them to consume more water than do younger people. But in contrast, Collins et al., 2003 stated that older people tend to use less water because of traditional practices of water usage (washing hands, showering, and sharing water among family members) and their unfamiliarity with water appliances.

6. Number of taps

<table>
<thead>
<tr>
<th>Number of taps</th>
<th>Total usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of taps</td>
<td>Pearson Correlation</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>75</td>
</tr>
<tr>
<td>Total usage</td>
<td>Pearson Correlation</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>75</td>
</tr>
</tbody>
</table>

**. Correlation is significant at the 0.01 level (2-tailed).

The number of taps also influences the water consumption in a household. Table 5 shows that the total domestic water consumption is positively correlated with the number of taps as $p<0.01$. It is proved from the results that there was a great impact on water consumption due to the increased number of taps. Also, the increase in water consumption could be attributed to the pipe diameter and water flow rate (Englart and Jedlikowski, 2019).

7. Household size

<table>
<thead>
<tr>
<th>Family size</th>
<th>Total usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family size</td>
<td>Pearson Correlation</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>75</td>
</tr>
<tr>
<td>Total usage</td>
<td>Pearson Correlation</td>
</tr>
<tr>
<td>Sig. (2-tailed)</td>
<td></td>
</tr>
<tr>
<td>N</td>
<td>75</td>
</tr>
</tbody>
</table>

**. Correlation is significant at the 0.01 level (2-tailed).

Table 6 shows that the total domestic water consumption is positively correlated with household size as $p<0.01$. The number of household members affects the amount of water used in a house (Gaudin, 2006). Households with more family members used larger quantities of water. Arbus, et al (2004) found that water consumption increases with the household size, though it is not a proportional increase. However, household size was found to be an insignificant factor in water usage at the domestic level (Guhathakurta and Gober, 2007). A household of a large size normally uses more appliances with greater frequency, resulting in more water usage than a small size household. Numerous studies have shown a strong correlation between the age of household head and net family size and water consumption (Arouna and Dabbert, 2010; Syme et al, 2004).
8. Water supply

The chart (Figure 1) illustrates the different sources of the water supply of the households. It was clear that around half of the proportion of the households (49%) receive the pipeline water followed by tube well usage to a level of 36% while those who use water from dug well accounted for 12%. The lowest amount (3%) of respondents got water from other sources like lakes, rivers, and ponds. A similar result was reported by Tadesse et al. (2013) and Mahama et al. (2014). The choice of water source is strongly influenced by several household characteristics. Local households seem to have adopted different practices for accessing alternative water sources rather than dug well alone to meet their diverse needs. Most households are dependent on private wells. But water sources and their uses changed significantly between the wet and dry seasons (Elliott et al, 2017). The most common household water sources were taps and well (Casanova et al, 2012).

9. Drinking water

The figure summarizes the percentage use of drinking water from a different source of water supply. Overall, the highest amount (58%) of drinking water was collected using the pipeline. Drinking water consumption from well water accounts 28% of the total population while the tube well water and bottled water were the lowest quantity of water which is utilized for drinking purposes among the households for 9% and 5%. Piped water supply was the most common drinking-water source in urban areas. This parallels the Nketiah-Amponsah et al. (2009) observed that access to a piped drinking water source is higher compared to other types of drinking water sources. Bottled water consumption is low due to the high price. Results of a study by Vásquez, 2017 indicated that bottled
water consumption was positively associated with health risk perceptions, household income, and education and market access. Household size negatively impacted the likelihood of consuming bottled water.

10. Family practice adopted in the preparation of drinking water

Figure 3 shows the family practice adopted in the preparation of drinking water. Most of the respondents (48%) were practicing filter and drinking methods but 28% of the families were adopted to drinking the water without boiling or filtering. In terms of the boiling and drinking method, only about 13% of families were using this method. However, only about 8% of respondents were using the combination method and 2.7% were using other methods when preparing the drinking water.

Boiling and filtering are the most common methods used in households for purifying water. Clasen et al, 2008 stated that boiling is a relatively expensive method, and Wolf et al, 2014 stated that filtering by cloth is an ineffective method. Gilman and Skillcorn, 1985 stated that the cost of boiling may be expensive for many low-income populations. Francis et al, 2015 observed the frequency of filtering water for children is higher than adults. However, studies have shown that, although necessary and potentially having a positive health impact, households do not regularly use HWT (Brown and Clasen, 2012). Filtering was more common among user households than any form of treatment (Casanova et al, 2012).

11. Irrigation
Figure 4: sources of irrigation of the households

It was clear that the highest percentage (71%) of water from well water has been used for irrigation purposes among the households while the least amount of water for irrigation has been drawn up using tube well. However, 25% of the water was collected from well water.

12. Water-related appliances in the home

The chart illustrates the patterns of water use by households. It was clear that the highest amount (72%) water has been used for showers and baths for daily use by households while 66.7% of total water of household is used in toilet flushing and personal hygiene, especially for hand washing. Nearly half of the proportion of water is utilized for washing machines. It was also found that small quantities needed for water heaters, bathtub and other needs using 20%, 12%, and 2.7% respectively. Literature by Beal and Stewart argues that high volumes of water are consumed by teenagers for showers. Shaban and Sharma, (2007) found that bathing, flushing, clothes washing, and utensil washing accounting for much higher water use in households. Modern changes in lifestyle all potentially contributing to the increase in water use for bathing and showering (Bello-Dambatta, 2014). Also, en-suite bathrooms and changes in lifestyle are contributing to the trend towards using significantly more water for showering (Shaban and Sharma, 2007).

CONCLUSION

The increased demand for water has imposed a pressure on water supply system, which has led to environmental problems such as over-exploitation of water resources and breaks in the balance of the ecosystem. Determining the behavior of domestic water, consumers can facilitate a more proactive approach to water demand management, and serves as the foundation for the development of any intervention strategies that seek to bring about sustained and substantial reductions in domestic water consumption. This paper presented the findings of a domestic water consumption questionnaire survey containing over 40 questions carried out in urban Batticaloa in Manmunai Pattu, Sri Lanka. Simple random sampling technique was followed to select households and the statistical package IBM SPSS 25.0 was used for data entry and analysis of the data.

This study showed that high income level as well as living standards increased total domestic water consumption. It was shown that elder people use less water than younger people in general. Total
domestic water consumption for household uses indicated that, highest amount of (72%) water has
been used for showers and bath compared to toilet flushing, personal hygiene and cloth washing.
Family size and number of taps in a household were found to be important indicators in estimating
household water consumption; it was shown that families with many members and high number of
taps have higher water consumption in general. Results showed that the total domestic water
consumption is negatively correlated with education level. The findings of this study concluded that,
the socio-economic condition of the households impacts on various aspects of domestic water
consumption in urban Batticaloa in Mammanal Pattu, Sri Lanka.

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Preprint. Discussion started: 15 October 2020
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